



POST GAMES REPORT

2011 COMMONWEALTH YOUTH GAMES



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INTRODUCTION

As I sit here in the Isle of Man this February evening I look back on those wonderful days in September last year when the Commonwealth Countries descended on the Isle of Man for the 1Vth Youth Games.

I remember the smiling faces of the Athletes and officials as they entered the arena for the Opening ceremony. I remember wonderful performances from talented athletes from all over the world. I remember the 6.30am meetings with the team managers! I remember the wonderful atmosphere that was created in the Villa Marina at the Closing ceremony, with Samoan dancers and the Haka performed by our New Zealand friends.

I am very proud of all the Manx People. Not only did over 1300 of them volunteer to help us put on the Games but everyone here joined in making our guests welcome to our Island. I know from all the very kind messages we have received since the Games that our guests from the Commonwealth enjoyed themselves. Facebook and twitter comments continue to come in expressing good feelings about the Games and our Island and I am delighted that we have achieved our major goal of not only putting on an efficient Games but also an Athletes Games to be enjoyed by everyone.

I hope these fabulous memories of our Games will remain with you for a long time helped by the contents of this report as my Organising Committee reminisce about their part in the Games We loved having you all here last year. Feel free to come back and visit us anytime.

ADMINISTRATION

CYG2011 Office:

The CYG2011 Office was set up in September 2009 and based at the National Sports Centre in Douglas. Office equipment (phones, computers) was supplied from Isle of Man Government and networked through Government systems. Office furniture (desk, chairs etc) was obtained from various sources.

During the Games period, the office relocated to the Villa Arcade in Douglas based in the heart of the Games Village. The 'Games Operational Centre' was the main hub of the administrative operation with all main functional areas providing an information station from this central base – volunteers, transport, accommodation, VIP information, administration, sports, CGF, accreditation, finance.

A memorable dedicated telephone number was provided for the Games (662011) along with an 'enquiries' email address. Alongside these two lines of communication sat a dedicated CYG2011 website hosting on-line networking services, Twitter and Facebook, both of which were managed between the voluntary sector and the Administration Office.

Staff:

The Administration Team consisted of 2 full-time members of staff; the Games Administrator, appointed on 1st September 2009 and the Assistant Games Administrator, appointed on 4th October 2010. The team was supplemented from July 2011 by part-time voluntary staff.

Role of Administration Team:

The primary role of the administration team was to provide a central point of contact for the competing nations of the Commonwealth, establish communication and good relationships with each of the Commonwealth Games Associations (CGAs) and provide regular updated information regarding the Games and the Isle of Man.

The team provided administration support to members of the Organising Committee (OC), particularly providing assistance to the Chairman and Games Director, Finance Director, Chief Sport Co-ordinator and Volunteer Co-ordinator. At an early stage an organisational structure was put in place to ensure appropriate reporting mechanisms for all operational areas of the committee.

The administrative team co-ordinated the flow of information between the CGAs, the Commonwealth Games Federation (CGF), CYG2011 OC and IoM Government providing essential liaison between these four main groups.

Responsibilities included drafting and distribution of key documentation: Rate Card, Team Leaders Manual, Accreditation Matrix, Team Size Calculator, Mascot Guidelines; creating templates for letters, newsletters, business cards, presentations; liaising with partners, sponsors, volunteer groups; managing day to day financial matters.

ORGANISATIONAL STRUCTURE

From the outset it was recognised that there were three key partners who would need to work together to produce a top quality Games.

Isle of Man Government through the Department of Tourism & leisure (later to become the Department of Community, Culture & Leisure)

Isle of Man Sports Council (later to become Isle of Man Sport)

Isle of Man Commonwealth Games Association

It was however equally clear that these partners needed to create a structure which provided an Organising Committee with clear responsibility to deliver the event at a practical level. The structure also needed to reflect that Isle of Man Government was providing the funding to stage the Games.

The structures which were eventually established were based on those which had been used successfully in the Island to stage the 2001 NatWest Island Games.

The role of the **Commonwealth Youth Games 2011 Supervisory Committee** was to oversee on behalf of the three partners the organisation of the Games. This Committee comprised two representatives of each of the partners and was chaired by the Minister. The real responsibility for actually organising the event was delegated to the **Commonwealth Youth Games 2011 Organising Committee**. This Committee under the Chairmanship of Geoff Karran, MBE comprised 17 members from a mixture of the key Government agencies and the private sector. All volunteers who sat on this committee gave their time free.

In overall terms the structures which were put in place worked successfully and this contributed to a successful event.

SPONSORSHIP

In order to secure funding for the event from the Isle of Man Government a commitment was given by the Organising Committee that £200,000 would be raised from private sector sponsorship. A small Committee of local business people was formed and it was determined that the amount required might be best achieved by approaching ten leading local companies and organisations with a proposal that for an outlay of £20,000 each they would become CYG2011 Partners.

A Partnership Proposition was prepared and personal appointments were made with decision makers at target entities usually attended by the Sponsorship Coordinator and the Chairman of the Organising Committee. This proved successful in relatively quick time which had the benefit both of allowing the Partners to spread their investment over the three year period leading up to the Games and also providing valuable funding towards costs. In addition the Isle of Man Government was of course the principle contributor to the Games both in terms of funding, resource and facilities. The Government provided a total of £1.23 million. IOM Sport provided £220,000, £100,000 of which was ring fenced for the replacement or renewal of sports equipment, leaving a legacy for future generations. IOM Arts Council provided £120,000 primarily towards ceremonies costs. The latter two bodies act under delegated powers given by a department of Government.

It also became apparent that there were a significant number of key services and equipment needed from the private sector, for example VIP courtesy cars, IT equipment etc and therefore appropriate companies were approached to see if they would become Sponsors. This proved extremely successful and it was apparent that there was a great deal of enthusiasm for the Games from local businesses and service providers. The generosity and willingness to help was tremendous and was indicative of the way in which CYG 2011 had pulled the community together to ensure a successful event. These contributions greatly assisted in keeping costs within budget.

Many staff from the Partners and Sponsors also joined the Volunteer Programme which was a valuable additional benefit towards the success of the Games.

It was apparent that the Partners and Sponsors all derived maximum value from their generosity and the feedback was universally positive.

FINANCE

A total final budget of £1.7 million was set in February 2011 for the Games and it is now anticipated that the total net expenditure will come just within this budget.

Costs were well controlled within the budget and expenses not anticipated will be absorbed by cost savings made in other budget headings. Income from ticket sales and merchandise profit are in excess of budget

In addition Ten Partner Sponsors all paid their agreed contribution in full before the Games. The success of the event was greatly assisted by other sponsors providing equipment and services at no charge, or at cost or made a cash donation

VOLUNTEER

919 people registered to be a 'general volunteer' for the Games. 97 of this number were interviewed and successfully appointed as a Team Liaison Officer (TLO), we assigned one to accompany and assist each visiting nation (2 for the larger nations) and our visiting VIPs.

Additionally, 390 people volunteered through the local sporting fraternities for specific sports-related and technical roles. There were also 57 local, medically trained volunteers.

Each group of volunteers wore a different colour polo shirt and were collectively called our 'Rainbow Army.'

The 919 general volunteers (including TLOs) wore orange polo shirts and were known as 'The Orange Army.' A Volunteer Committee was set up to recruit, train, roster and manage this group. The Committee (also made up of volunteers) had 7 core members with up to 5 additional people who assisted at various stages.

A recruitment programme started two years before the start of the Games, via the website, writing articles in local newspapers and brochures, providing interviews on local radio stations, manning stalls at local events, and presenting to local large employers, secondary schools, rotary clubs and other associations.

A volunteer application form was designed and a database used to register the details of all volunteers.

Meetings were held with the members of the Organising Committee and also individual Sports Coordinators to finalise the volunteer roles required. A database was created in order to roster all volunteers and deal with the continual changes from organisers and volunteers.

Two training programmes were designed, written and delivered; one was specifically for the TLOs and involved 3 sessions in the months leading up to the Games, the other for the general volunteers and involved 2 sessions. Both included security and welfare training. Additional supporting information was sent out via email and post.

Up until the start of the Games, regular update emails were sent out to those registered on our database. During the Games, we continued to communicate via email, but also used a SMS messaging service to send group messages to all our volunteers' mobile phones. The TLOs were provided with their own mobile phones in order to communicate with their nations and us. A dedicated volunteer helpdesk phone number was set up to deal with any queries and issues. We also had a volunteer desk in the Games Control office, manned from 7am till closing.

A Thank You party was organised by the Committee for all volunteers immediately following the Games. It was an opportunity to reflect on their huge part in the success of the Games and hand out some mementos.

As part of the CYG2011 legacy programme we wanted to leave the IOM Government with a list of people who would be interested in other local volunteering opportunities on the island. Consent was collected on the application forms and we have been able to hand over a list containing the details of 540 volunteers with a proven track record.

At the IOM Newspapers Annual Awards for Excellence 2011 the Rainbow Army of Volunteers won the National Award for Teamwork and Victoria Karran the Volunteer Coordinator on the OC won the Volunteer of the Year Award.

MARKETING

Marketing for the Commonwealth Youth Games 2011, Isle of Man commenced in 2008 when promotional material was designed to support the Isle of Man's bid to host the games, during a visit to the 2008 games in Pune, by a contingent of the organising committee.

In 2009, an advertisement and editorial appeared in the Commonwealth Secretariat Handbook in order to attract nations to participate in the 2011 games and shortly after that, Tosha was born.

The 3-dimensional animated 'Tosha' was created by a local 3-D animator, under the direction of Alistair and this character became the focal point of the Isle of Man's advertising campaign. Local awareness was raised through the use of posters, stickers and bus side and horse tram advertising, all featuring 'Tosha', and an information booklet was produced to engage sponsors.

In the final period leading up to the games, venue dressing was undertaken, featuring Tosha in different sports attire and a comprehensive 32 page 'Guide to the Isle of Man' was produced and given to all participating athletes.

ACCOMMODATION

The Isle of Man was in the unique situation of using 3* and 4* hotel and guest houses in Douglas for CGAs accommodation requirements for athletes and team officials. However, we believe that this was a positive opportunity for the athletes and team officials to experience the Manx Welcome more fully whilst also showcasing our unique island.

The accommodation was secured by the OC Accommodation Co-ordinator 18 months prior to the Games to ensure that all 71 Nations were accommodated based on the figures from the Pune Games.

Information regarding where each Nation was staying was distributed in April 2011 and the nations were then asked to contact their accommodation provider directly for information, this included whether the Nations required additional nights' accommodation, any dietary requirements, meeting rooms etc. Once final numbers were received the accommodation allocation was confirmed to each Nation in July with the exact room type allocated according to the gender split of the athletes and the 1:4 Team Officials.

The official Family hotels were The Sefton Hotel which is situated in the heart of the Games Village and The Mount Murray Hotel which is situated approximately 2 miles (3.2 km) outside of Douglas.

The technical officials accommodation was booked in Santon, Castletown and Port Erin, between 3 and 12 miles south of the Games Village due to the nature of their role it was agreed that they should stay separate from the athletes.

Accommodation for Extra Team Officials was, where possible, in the same hotel as the team, however this was not always possible, but every effort was made to keep them close to the rest of the team.

In conclusion, the experience of having a Games Village within the capital was a positive one for all and CYGIOM 2011 are happy to confirm that all the Nations reported back that they were very well looked after and thoroughly enjoyed the Manx experience.

ON-ISLAND TRANSPORT

In the pre Games period pick ups from sea port and airport were required. The warm welcome given by the volunteers at the point of arrival considerably eased the job in getting some very tired people to their hotels.

The opening ceremony was always going to be a challenge with the numbers that needed moving away at one time. In the first 20 minutes 700 athletes were moved away from the stadium and completed the mission in 35 minutes against a plan of 40. This required marshalling of the athletes so that they could be pre-counted before loading of the vehicles this allowing two buses to be loaded at once and a departure of 2 buses around every 3 minutes. For the period of the events a shuttle service was provided to strengthen the normal bus service between the NSC and the hotel area. The basic 10 minute frequency allowed athletes to turn up at the bus stop without consulting a timetable. Additional buses were planned for busy times and with supervision at each end of the route this operated successfully. There were fears about linking the shuttle with the normal service which proved unfounded and significantly reduced the resource required.

The closing ceremony was much easier to provide transport for as it took place on the Promenade within walking distance for many. Some buses were provided for the more distant accommodations due to the inclement weather and the early departure the following morning.

During this period there were 12 buses and drivers dedicated to the special activities of the Games which out of a standard fleet of 77 buses this was a significant increase to manage.

In staffing terms drivers and supervisors were selected specially to be the face of the Transport Department for the Games and this added to the warm welcome that all received as by the end of the Games the drivers returning people to the departure points had been in the eye of the athletes for the previous 5 days.

On the cultural day our Heritage Steam Railway was used to transport everyone to Castletown. It was probably the busiest day on the Steam Railway since the heyday of tourism and the athletes, particularly from countries with no railways, were enthralled by the attraction.

CATERING

The Sefton Group, who was our Catering Contractor, did an excellent job under the skilful management of David Woodiwiss, their Executive Director. Easy to deal with, responsive to the changing conditions, great choice of nutritious meals served in a friendly and helpful manner.

The only minor hiccup was the lunch in the Marquee at the NSC on the practice day, the 8th September 2011. It had not been anticipated that the nations would all break from their practice to try to take lunch at the same time. The provision of only one servery and plenty of choice of meals exacerbated the problem

This was quickly remedied by the early evening catering service when 400 meals were served in just over an hour before the Opening Ceremony

The NSC Marquee at lunchtime and the Palace Hotel in the evening provided excellent food with no delays experienced throughout the Games

Outside Catering on Cultural Day and the barbecue before the Closing Ceremony ran smoothly with good quality food.

Catering for Technical Officials and Volunteers:

Lunches were provided in the Bowls Hall at the NSC for these persons involved in Sports at the NSC, whilst those involved in Boxing, Gymnastics, and Cycling on the Saturday Road Race were provided with lunch boxes.

Evening Meals were also provided at the Bowls Hall for those persons involved in Sports at the NSC and for Technical Officials involved in Boxing, Gymnastics and those volunteers working in the Douglas area were provided in the Harris Restaurant at the Sefton Hotel, Douglas.

SECURITY

The issues surrounding security were the responsibility of the Games Organising Committee together with the Isle of Man Constabulary and connected agencies. The intelligence rating for the Games was low risk but remained subject to local and international monitoring. The policing of the Games was undertaken wholly with resources generated from within the Island on a low cost basis. Where volunteers could be given a security briefing this was done which further reduced overall policing costs to a minimum whilst maintaining effectiveness and meeting the security strategy of the Organising Committee.

The strategic focus of providing a relaxed and safe Games for competitors, officials and the general public was at the forefront of the Games planning. A multi-agency approach to all welfare aspects involving competitors and officials was developed. This resulted in an all encompassing welfare and incident management, reporting and communication plan.

All games venues, events and accommodation were risk assessed from a security aspect and where the risk warranted further action this was undertaken with staffing and technical assistance locally provided. The demands of a Royal visit to the Island during the Games, whilst presenting a significant increase in risk, were successfully managed solely from resources within the Isle of Man Constabulary who were experienced in managing such visits.

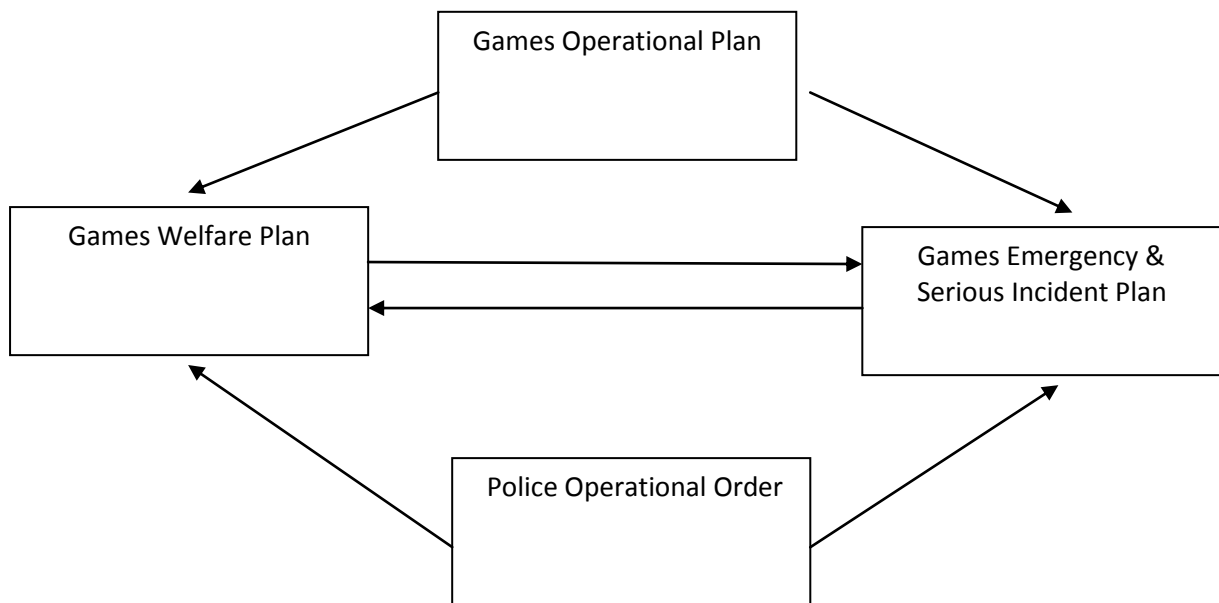
The cycle races were conducted on both open and closed roads. The Isle of Man Constabulary are experienced in this due to the annual TT motor cycle races. Consultation and joint working with local cycling organisations resulted in successfully run races.

Highly visible policing ensured confidence and reassurance for competitors, officials and the public within Douglas. As a result there were no significant incidents reported and no reports of crime whatsoever during the Games.

WELFARE AND EMERGENCY PLANNING

From the outset CYG2011OC worked closely with the emergency services to ensure that if there were any issues during the Games there would be a co-ordinated response team, both having an understanding of each other's role and clear communication protocols. The key to the effective planning of the response was the decision to appoint a senior police officer to CYG2011OC.

Within the Executive of CYG2011OC responsibility for this whole area was allocated to the Departmental Director. Together they drafted a series of plans which provided a framework to deal with problems viz.



The **Games Welfare Plan** was developed in consultation with the Child Safeguarding Board for the Isle of Man and had the overall aim of minimising the risks to the children and young people taking part whilst maximising their enjoyment and wellbeing. The plan sought to identify and mitigate risk whilst ensuring that competitors could still enjoy themselves.

In drafting the Plan CYG2011OC recognised that across the nations of the Commonwealth there were a wide range of cultures and equally that young competitors would have a wide range of experiences.

The Plan established a Welfare Panel under the Chairmanship of the responsible DCCL Director involving the Chief Medical Officer, the Chief Operating Officer of the CGF, and senior representatives from both the Police and Social Services. The role of the Panel was to ensure the production and dissemination of the Plan, oversee the training and vetting of staff and volunteers and to deal with any incidents which arose during the Games.

It is pleasing to report that during the Games there was no formally reported Welfare incidents and that, as a result, the Welfare Panel did not need to meet. Individual Panel members did, however, assist CYG2011OC in relation to some minor issues which were handled informally, but which might otherwise have escalated.

The Games Emergency and Serious Incident Plan was widely disseminated both within the CYG2011 organisation and to competitors. As always this is the Plan which is produced in the hope that it will never be needed and thankfully that was indeed the case at CYG2011.

OPENING CEREMONY

The Opening Ceremony took place on 8th September 2011 at The Bowl, Douglas. Athletes and officials occupied approximately half of the 3000 seating capacity with the remainder being occupied by invited guests and VIPs along with local members of the public who had purchased tickets.

Following the entrance and seating of the Royal party (including His Royal Highness the Earl of Wessex), the British National Anthem was played by Manx Concert Brass and Manx Youth Band followed by the march in of athletes led by the Games mascot Tosha.

Master of Ceremonies for the evening was Graham Davies. Following four formal speeches (lasting in total approximately 15 minutes), the Commonwealth Games Federation Flag was carried across the pitch to the backdrop of "Reach Higher", the Games Anthem (written and performed by Davy Knowles). A Manx athlete took the Athletes' Oath.

Entertainment was provided by a cast of approximately 250 local non-professional performers. Many of the cast were choreographed by local dance teachers and brought together by the producers of the show, Walk the Plank (a UK outdoor theatre and pyrotechnics company). The show included a purpose built fire breathing Viking ship, Vikings, freerunners, faeries, gymnasts, the mythical king Mannanan, Samba drums, circus performers and dances from around the world.

The finale was a performance by local singer Rebecca Lawrence of the Manx National Anthem "O Land of our Birth".

The whole Ceremony lasted less than 1 hour 30 minutes and the competitors only had to line up for 30 minutes beforehand. Many nations commented this was the first athlete focused Opening Ceremony that they had attended and this would be an excellent legacy for future Games

CLOSING CEREMONY

The Closing Ceremony took place on 12th September 2011 at the Villa Marina, Douglas commencing with a barbeque and music from a local ceildh band. Sambamann led the athletes' march following a motorcycle stunt display by Steve Colley. Circus performers and a parkour group also performed.

The athletes assembled in their sports and listened as a lone piper played the Manx National Anthem and "Ellan Vannin". Short speeches were given by Minister David Cretney and Mr Michael Fennell. The ceremonial Quaich was handed over to Samoa and a fantastic display was delivered by a group of Samoan fire dancers. The athletes then enjoyed a disco and live music in the Villa Marina Royal Hall, including a live performance by Davy Knowles and his band of "Reach Higher" - joined on stage by Tosha.

CULTURAL DAY

All athletes and team officials took part in a Cultural Day after the sporting events had been completed and before the Closing Ceremony. It was designed to provide the international visitors with a flavour of the Isle of Man, both past and present. The Cultural Day took place in Castletown, the historical capital of the Isle of Man, ideal to evidence the Island's rich cultural and historical heritage.

All athletes and team officials were treated to a trip on the vintage steam train to Castletown. Four steam trains ran between the Games Village in Douglas and Castletown throughout the morning of the Cultural Day. This gave the athletes and delegates the opportunity to view the beautiful Manx countryside.

A programme of interactive activities were organised for the athletes and team officials in one of the world's finest and best preserved medieval castles, Castle Rushen. The activities included arrow-making, archery, medieval costumes, medieval banqueting, being placed in the stocks, Manx singing, Manx dancing and flag/shield competitions. All athletes and team officials were invited to complete taking part in as many medieval challenges as they could in the available time and were rewarded with either a gold, silver or bronze standard.

The athletes and delegates also had an opportunity to explore the picturesque centre of Castletown and to do some shopping.

A separate VIP programme was also organised for the VIP delegates of each nation. The VIPs were treated to a lively debate in the Old House of Keys, the historical parliament of the Isle of Man and also explored the Nautical Museum as well as the medieval activities that were taking place in Castle Rushen.

Feedback for the day was extremely positive both from the athletes, VIPs, team officials and volunteers involved in organising the day.

CGA IOM REPRESENTATIVE ON THE ORGANISING COMMITTEE

A CGA Isle of Man Representative sat as a member of the OC and was able to attend most OC meetings. This enabled the IOM CGA to keep informed of the progress in the organisation of the event and to be able to answer any questions raised of them by the CGF or any other CGA.

Members of the CGA with experience of Delegation Registration were able to assist the OC with these meetings and accreditation issues.

SPORTS

Three days of Sports Competition were held on 9-11 September which involved:

- **811** competitors
- **64** nations
- **112** events
- **7** sports - Athletics, Badminton, Boxing, Cycling, Gymnastics, Rugby 7's, Swimming
- **297** Technical Officials (TO's), **8** from Mainland Europe, **178** from the UK and Republic of Ireland and **111** from the Isle of Man.
- **279** Sports Specific Volunteers

1. Selection of Sports

Following the award of the Games in April 2005 one of the first tasks was to select the sports. At this time the CGF guidelines stated that the programme would consist of between six and eight sports. There could only be one team sport and there were no obligatory sports.

An assessment was made of the possible sports using the following criteria:

- International standard facilities already in place with adequate spectator facilities
- Number of qualified officials on-Island,
- Organising capabilities of the Island's Governing Bodies of Sport (GBS),
- Potential Isle of Man competitors based on local sports development programmes,
- Likely participation from all regions of the Commonwealth
- Sponsorship Potential
- Television "friendly"

This exercise selected six sports. In addition the CGF requested that Boxing be added as a seventh sport as this would appeal to all regions of the Commonwealth and encourage representation and participation.

2. The Sports and Venues

Athletics

Venue: Athletics Stadium, National Sports Centre (NSC)

The Government had programmed a refurbishment of the Stadium, including a new track prior to the Games which enabled the facility to gain an IAAF Permit and UK Athletics Class A Track Certificate.

Events: The programme consisted of 34 events incorporating a wide range of track and field events. The competitors were thrilled to have Kelly Holmes at the event to present medals.

Technical Officials: Thanks to UK Athletics for the provision of 74 Technical Officials from the home countries. A large number of local officials were utilised in more junior positions which will help enable a higher standard of event in the Island in the future.

Legacy: Isle of Man Sport (the Island's Sports Council) provided an Equipment Legacy Fund of £100k which was utilised to provide equipment that could be used both during the Games and locally afterwards. Athletics were the largest beneficiary with over £50k being allocated.

Badminton

Venue: National Sports Centre (NSC)

The main sports hall at the NSC is 44 metres by 36 metres which can facilitate ten Badminton courts. For the Games Yonex sponsored four mats to provide competition show courts. The adjacent secondary sports hall (32m x 17m) was used as a Practice Hall with three courts. Thanks also to England Badminton for the loan of the scoreboards and results system.

Events: Singles, Men's and Women's Doubles and Mixed Doubles competitions were offered on a straight knock-out basis.

Technical Officials: Most of the Senior Technical Officials were sourced by England Badminton which resulted in 14 from the UK and the Referee from Germany.

Legacy: The NSC proved to be an excellent venue and many compliments were received. Representatives from England Badminton commented that it would be an ideal venue for future events. A number of locals were trained to be line judges as part of Badminton England's Young Officials Award and hopefully these young people will be the Officials and Administrators of the future. Finance for the upgrade of the lighting levels and a new PA system was found from the IOM Sport Legacy Equipment Fund.

Boxing

Venue: The Villa Marina, Douglas Promenade

The Royal Hall within this complex, which is the Island's main concert auditorium, provided an excellent location for the Boxing Events. The Villa Marina was in an ideal location in the heart of the Games Village and very near to the Games Operations Centre and Flagship Hotel, the Sefton. A full-sized international competition ring was located in the Royal Hall with a further two rings and a weight station being made available for practice in the adjacent Promenade Suite.

Events: An agreement was made with the International Federation (AIBA) to offer eight men's weight divisions, excluding the heaviest two divisions, Heavyweight and Super Heavyweight, which were considered to be inappropriate for the age group. Due to the large amount of entries it was decided to extend the programme to four days and hold some of the first round matches on the 8th September, prior to the Opening Ceremony.

Technical Officials: Thanks to AIBA for sourcing the Technical Officials, including the Referees and Judges from mainland Europe and the UK.

Legacy: A number of local officials were trained to be announcers and time keepers. A practice event was held prior to the Games, the Celtic Cup, with competitors from Scotland, Wales and the Isle of Man. It is hoped this will now become an Annual Event.

Cycling

Events and Venues: Three events were held on high profile circuits in the centre of Douglas for both men and women.

1. Time Trial (7.21 km) on Douglas Promenade.
2. Road Race (82.5km for men and 45km for women) on part of the famous TT circuit, starting and finishing at the TT Grandstand.
3. Criterium on Douglas Promenade outside the Villa Marina.
Men: 50 minutes plus 5 laps (0.81km)
Women: 30 minutes plus 5 laps (0.81km)

Technical Officials: Thanks to British Cycling for providing 12 of the more senior officials including the Commissaries and Neutral Service team which supplemented the small army of local officials and volunteers.

Legacy: The Island has a rich heritage of organising cycling events and now have many new volunteers registered on the Games data base to assist at future events.

Gymnastics (Artistic)

Venues and Events:

- Men's (six disciplines) Ellan Vannin Gymnastics Centre adjoining the National Sports Centre.
- Women's (four disciplines) Manx Gymnastics Centre of Excellence, Douglas.

These two small facilities provided an excellent atmosphere for the events and we were delighted that Beth Tweddle was able to attend to present medals and meet the competitors.

Technical Officials: Thanks to British Gymnastics for sourcing the Technical Officials including the Judges.

Legacy: A major extension was added to the Ellan Vannin Gymnastics Centre for the Games which completely transformed the facility providing excellent spectator accommodation, larger changing areas etc.

Rugby 7's

Venue and Events: Eight nations were selected by the CGF and IRB which ensured that all of the Commonwealth regions were represented. The events were held at the magnificent Bowl Stadium adjoining the National Sports Centre which was completely re-built for the Games. The matches were played on a 3G synthetic pitch which received many compliments from the competing nations.

Technical Officials: Thanks to England RFU for providing the main Technical Officials including the referees.

Legacy: The £3 million Government funded refurbishment of the Bowl Stadium has provided a first class National Stadium for the Island with floodlights and seating for 3,000 spectators. It is hoped that this facility will attract many new major events to help boost the local economy and

benefit the tourism industry. The installation of a synthetic pitch will also enable the facilities to be used by the local community seven days per week

Swimming

Venue and Events: The swimming events were held in the competition pool at the National Sports Centre which is a 25 x 20 metre pool with uniform depth, ideal for short course events. Temporary seating was installed in the adjoining Leisure Pool which created a great atmosphere which was fully appreciated by the competitors.

Technical Officials: Thanks to British Swimming for providing a number of the main officials to supplement the many local officials and volunteers.

Legacy: All of the sports benefited from working with personnel from UK National Governing Bodies but in particular swimming established relationships with key officials which will have great benefit for the local association in training officials and creating pathways for talented local swimmers, including Grant Halsall, the Islands star performer at the Games winning three medals.

GAMES RESULTS

During the 4 days of competition 63 countries competed across 7 sports. Below is outlined the medals awarded in the 110 medal ceremonies that were conducted:

Country	Gold	Silver	Bronze	Total
England	37	24	16	77
Australia	29	28	17	74
South Africa	8	7	15	30
New Zealand	6	6	8	20
Wales	5	11	10	26
Scotland	5	6	11	22
Kenya	4	4	2	10
Malaysia	4	2	1	7
India	3	3	3	9
Northern Ireland	3	2	3	8
Cyprus	3	0	3	6
Uganda	1	3	1	5
Antigua & Barbuda	1	1	0	2
Namibia	1	0	0	1
Canada	0	6	10	16
Isle of Man	0	2	1	3
Sri Lanka	0	1	1	2
Jersey	0	1	0	1
St Lucia	0	1	0	1
Botswana	0	0	2	2
Jamaica	0	0	2	2
Barbados	0	0	1	1
Dominica	0	0	1	1
Mauritius	0	0	1	1
Singapore	0	0	1	1
Solomon Islands	0	0	1	1
St Kitts & Nevis	0	0	1	1
Tonga	0	0	1	1
Trinidad & Tobago	0	0	1	1

Turks & Caicos Islands	0	0	1	1
Zambia	0	0	1	1
Anguilla	0	0	0	0
Bahamas	0	0	0	0
Bangladesh	0	0	0	0
Belize	0	0	0	0
Bermuda	0	0	0	0
British Virgin Islands	0	0	0	0
Brunei Darussalam	0	0	0	0
Cameroon	0	0	0	0
Cayman Islands	0	0	0	0
Cook Islands	0	0	0	0
Falkland Islands	0	0	0	0
Gambia	0	0	0	0
Gibraltar	0	0	0	0
Grenada	0	0	0	0
Guernsey	0	0	0	0
Guyana	0	0	0	0
Kiribati	0	0	0	0
Malawi	0	0	0	0
Maldives	0	0	0	0
Malta	0	0	0	0
Mozambique	0	0	0	0
Nauru	0	0	0	0
Niue	0	0	0	0
Pakistan	0	0	0	0
Papua New Guinea	0	0	0	0
Rwanda	0	0	0	0
Samoa	0	0	0	0
Seychelles	0	0	0	0
Sierra Leone	0	0	0	0
St Helena	0	0	0	0
St Vincent & The Grenadines	0	0	0	0
Swaziland	0	0	0	0

ACCREDITATION

There were 3693 people accredited for the games, broken down as follows:

Athlete	811
Team Official	401
Team Leader	57
Volunteers	1512
Venue / Supplier / Transport / Catering Staff	370
Commonwealth Games Federation	66
Commonwealth Games Association	81
Organising Committee	30
Media	112
Supervisory Committee	6
Sports Co-Ordinator	7
Technical Officials	240

RESULTS SITE STATISTICS

Between the 7th and 13th of September there were 1,019,735 page views on the results site (www.cyg2011results.com) from 72,066 visits. Visitors on average spent just over 8 minutes on the site viewing around 14 pages. During the same period the information site www.cyg2011.com had 60,245 visits viewing 163,011 pages.

MEDAL CEREMONIES

The staging of the medal ceremonies requires a considerable degree of planning. In a multisport event such as CYG2011 good liaison is required between the Sports Co-ordinators who wish to do things the way that they are normally done in their sport and CYG2011OC and CGF who wish to see the ceremonies delivered to a standard. Add to that the need to deliver the ceremonies across a range of venues.

CYG2011OC developed a standard presentation procedure which was agreed with the CGF.

Responsibility for delivering the medal ceremonies was delegated to the Secretary of CYG2011OC who worked closely with the Secretary to the CGF. A medals room was established at the NSC and this control centre ensured not only that the Medal Presenters and Flower Assistants were properly allocated but also that the correct medals, flags and flowers were available.

The allocation of the Medal and Flower Presenters was the subject of extensive pre-event consultation between CYG2011OC and CGF. Inevitably, however, there were many last minute changes to the allocation and these were efficiently processed by the Medals Room.

MEDICAL

Introduction:

The medical team covered all venues and provided a central polyclinic which provided primary care physicians and a sports physician working with physiotherapists and sports masseurs. The local hospital provided trauma cover and out of hours cover via the casualty department.

Athletics had a physiotherapist trackside with First Aiders and a Doctor available as required. Boxing had two Doctors permanently stationed at ringside with full resuscitation equipment and an Ambulance nearby. Badminton and Swimming had a Physiotherapist with first aiders and a Doctor available as required. Cycling had a team consisting of a Ambulance manned with a First Aid team, Doctor and Physiotherapist. Gymnastics was held at two venues with identical cover, which consisted of a Doctor, Physiotherapist and First Aiders with full resuscitation equipment including spinal immobilisation kit. Rugby 7's had the same cover as Gymnastics except the physio's were provided by the competing teams. All venues were also covered by an ambulance.

Report:

There were two admissions, one was due to a suspected heart attack at the opening ceremony and the other was a Dental Abscess from a Boxer who was quickly discharged. Both incidents were managed well and the patients recovered well. The opening ceremony incident tested the emergency response team straight away and they performed well. For the whole games there were no adverse reports about any of the medical services offered. There were no problems with any Doctors using the prescription pads that were issued. All problems were dealt with quickly with efficiency.

The common medical issues that arose were exhaustion and simple infections, though we did have an outbreak of wasp stings on day one. The commonest injury was hamstring tears or strains. The physiotherapy/massage breakdown was 33% injuries and 67% massage of one form or other. This breakdown is what was expected

There was a problem with data collection as some of the therapists documented more than others, for example in Badminton they had no major injuries only minor blisters etc which were not documented.

In Rugby most injuries were dealt with by the team medical support and not the CYG medical team. The athletes from the track came via the track side physio straight to the polyclinic so they are within those statistics. Again the cyclists only had a few abrasions or were dealt with by their teams.

The ambulance transported 8 people to the hospital but only two were admitted. The rest were minor soft tissue injuries. They also dealt with 24 Spectators, the common problem being wasp stings.

Drug Testing was carried out by qualified officials of the United Kingdom Anti Doping Agency. No positive tests were reported.

